



TeamMate 360: Managing Remote Teams

TeamMate 360:

Exponential Training & Assessment:

Monique Roberts, Business Manager, Haringey Council

Monique welcomed the opportunity to receive 360 feedback from those she works with.

Summary

TeamMate 360 has many uses – in this case study we take a look at how Monique has used it to identify areas of personal professional development to help her become more effective in managing her team.

Challenges

As Business Manager for the Housing and Growth Department within Haringey Council, Monique is required to manage and communicate with a wide range of people. Recognising that not everyone responds in the same way, Monique felt it necessary to explore how she was perceived as a Manager and have the opportunity to learn how to develop and implement her skills to become more effective.

T360 Assessment

TeamMate 360 gave Monique the opportunity to invite anonymous and confidential feedback from her colleagues and team members. The feedback was collated and presented as a report incorporating specific development to help Monique become a more effective manager and leader.

The Outcome

Monique has started to implement the development actions, prioritising those which are the most important to get the best from her team.

Results and Future Plans

Monique will continue to implement the development actions from her TeamMate 360 assessment report and will take the opportunity of a repeat assessment in the next six to 12 months.

Monique recognised the importance and benefits of receiving formal feedback from those she works with, not only for herself, but for her team and the organisation as a whole.



Teammate 360 is a project funded by the Erasmus+ programme.

The project aims to help managers and enterprises involved in the management of remote workers and virtual teams.

During the project, managers completed a 360-degree skill assessment and took part in a course called The Remote Manager.

After the Erasmus+ project, there is potential to develop other versions of TeamMate 360 to include coaching, consulting and other job roles.



Erasmus+

For further information visit:

<http://teammate360.eu>

Disclaimer: This project has been funded with support from the European Commission. This document reflects the views only of the author and the Commission cannot be held responsible for any use which might be made of the information contained herein.