



TeamMate 360: Civil Society Support



TeamMate 360:

Organisation:

RDA BSC SMEs - Plovdiv
Mr. Velizar Petrov, CEO

“The remote workforce is part of the new business culture of work. We need to adapt our civil society organisation to the digital era. The T360 Model and On-line Instrument are very good tools to assess and help develop the right people to stay innovative and ahead of competition”. V.Petrov

Summary

Regional Development Agency with Business Support Centre for SMEs in Plovdiv (RDA BSC SMEs) is a civil society organisation, an active participant in the process of creating the regional economic development and innovation policies, social entrepreneurship, green infrastructure and energy efficiency. It offers training, consultancy, project development & management to SMEs and local stakeholders. The organisation collaborates with RDAs in Bulgaria and other EU partners to exchange information and to carry out joint projects.

Challenges

RDA BSC SMEs - Plovdiv uses both national experts and EU partners for development and implementation of joint projects remotely. This requires on-line communication of clear and accurate instructions and tasks, their

timely execution and reporting within deadlines. The use of ITC applications for on-line communication and new business models for planning of remote team's work is necessary and impact the RDA's performance on the domestic and international market.

T360 Assessment

RDA Director Velizar Petrov took part in the T360 assessment. He found it easy to complete the questionnaire and agreed on a phone feedback session with T360 project coach.

The Outcome

The results showed underestimation of some of the manager's skills in his self-assessment compared to those given by his colleagues. The larger differences were mainly in the skills related to Managing Improvement, Providing Direction, Explaining Clearly, Encouraging Collaboration, and Providing Feedback.

Results and Future Plans

After seeing the report's findings and development actions, the RDA Director found the T360 tool helpful and was aware of its benefits for developing the environment for remote working in the non-governmental sector. He expressed an interest in testing the tool with his team members and partners in the future.

"I am glad to take part in TeamMate360 project. The Model and the T360 Tool are new and innovative tools for the NGO sector in Bulgaria, They may help civil society organisations to perform more productively and securely in the digital era." Velizar Petrov



Mr. Velizar Petrov - CEO RDA BSC SMEs - Plovdiv
<http://rda-bg.org/en/>

Teammate 360 is a project funded by the Erasmus+ programme.

The project aims to help managers and enterprises involved in the management of remote workers and virtual teams.

During the project, managers completed a 360-degree skill assessment and took part in a course called The Remote Manager.



For further information visit:

<http://teammate360.eu>



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